

2023 Performance Review



Excutive Summary

Metrics	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Average
Enrollment	48,645	48,816	49,008	49,039	49,228	49,249	48,997

		Inpatient All - LTACH, AIR, SNF, and OOA								
Month	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Total	Average		
Total Discharges	135	166	136	129	161	151	878	146		
Total Discharges LOS	810	786	589	670	850	794	4,499	750		
Average LOS	6.0	4.7	4.3	5.2	5.3	5.3	5.1	5.1		

Out of Area, Hopital Rehabilitation and Skilled Nursing are excluded from this calculation.

		Inpatient Hospital Acute Only								
Month	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Total	Average		
Total Discharges	90	104	70	78	97	86	525	88		
Total Discharges LOS	358	452	296	428	572	465	2,571	429		
Average LOS	4.0	4.3	4.2	5.5	5.9	5.4	4.9	4.9		

	Beddays by Facility Type									
Metrics	Beddays									
Facility Type	Jul-23 Aug-23 Sep-23 Oct-23 Nov-23 Dec-23 Total Aver									
Hospital	358	454	296	430	572	465	2,575	429		
Hospital Rehabilitation	10	0	0	0	9	55	74	25		
Skilled Nursing	63	44	17	85	31	13	253	42		
Out of Area	381	290	282	157	345	261	1,716	286		

Metrics		Beddays per K					
Facility Type	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Total
Hospital	88.3	111.6	72.5	105.2	139.4	113.3	105.1
Hospital Rehabilitation	2.5	0.0	0.0	0.0	2.2	13.4	3.0
Skilled Nursing	15.5	10.8	4.2	20.8	7.6	3.2	10.3
Out of Area	94.0	71.3	69.1	38.4	84.1	63.6	70.0

		Admits by Facility Type								
Metrics		Admits								
Facility Type	Jul-23	Jul-23 Aug-23 Sep-23 Oct-23 Nov-23 Dec-23 Total Ave								
Hospital	83	108	65	85	97	84	522	87		
Hospital Rehabilitation	1	0	0	0	1	3	5	2		
Skilled Nursing	3	4	1	3	2	1	14	2		
Out of Area	44	53	70	50	59	62	338	56		



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Metrics	Admits per K								
Facility Type	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Total		
Hospital	20.5	26.5	15.9	20.8	23.6	20.5	21.3		
Hospital Rehabilitation	0.2	0.0	0.0	0.0	0.2	0.7	0.2		
Skilled Nursing	0.7	1.0	0.2	0.7	0.5	0.2	0.6		
Out of Area	10.9	13.0	17.1	12.2	14.4	15.1	13.8		

		Readmits by Facility Type								
Metrics		Readmits								
Facility Type	Jul-23	Jul-23 Aug-23 Sep-23 Oct-23 Nov-23 Dec-23 Total Aver								
Hospital	12	7	8	5	8	7	47	8		
Hospital Rehabilitation	0	0	0	0	0	0	0	0		
Skilled Nursing	0	0	0	0	0	0	0	0		
Out of Area	1	3	6	3	9	5	27	5		

				Average L	ength of Stay I	by Facility		
Facility Type	Metrics				Average LOS			
	Facility Name	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Total
Hospital	CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	3.3	3.8	6.7	3.0	2.7	2.8	3.5
	DIGNITY ST ROSE - FLAMINGO HOSPITAL	0.0	0.0	0.0	2.0	0.0	0.0	2.0
	HENDERSON HOSPITAL	3.8	4.4	2.0	2.8	6.3	7.4	4.7
	MOUNTAIN VIEW HOSPITAL	1.8	3.2	5.5	3.9	5.8	5.3	4.0
	NORTH VISTA HOSPITAL	1.0	4.0	0.0	0.0	1.0	0.0	1.3
	RENOWN REGIONAL MEDICAL CENTER	3.7	4.0	3.7	7.1	6.9	6.4	5.3
	SOUTHERN HILLS HOSPITAL	1.8	6.0	16.0	5.8	3.0	6.7	5.4
	SPRING VALLEY HOSPITAL	1.3	2.7	2.0	8.0	8.0	4.3	4.4
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN CAMPUS	2.0	0.0	0.0	0.0	4.3	2.0	4.1
	ST ROSE DOMINICAN HOSPITAL SIENA CAMPUS	4.5	4.0	3.5	3.7	2.3	3.8	3.7
	SUMMERLIN HOSPITAL MEDICAL CTR	6.0	13.7	6.5	3.1	13.0	1.6	5.9
	SUNRISE HOSPITAL	8.0	7.8	5.5	7.0	9.3	1.8	6.0
	UNIVERSITY MEDICAL CENTER SO NV	14.0	2.3	2.2	5.5	3.0	6.5	4.2
	VALLEY HOSPITAL MEDICAL CTR	0.0	1.0	3.7	0.0	10.5	21.0	7.6
	Total	4.0	4.3	4.2	5.5	5.9	5.4	4.9
Hospital Rehabilitation	ENCOMPASS HEALTH HOSPITAL OF DESERT CANYON	0.0	0.0	0.0	0.0	0.0	0.0	9.0
	ENCOMPASS HEALTH HOSPITAL OF HENDERSON	10.0	0.0	0.0	0.0	0.0	2.0	6.0
	PAM SPECIALTY HOSPITAL OF LAS VEGAS	0.0	0.0	0.0	0.0	0.0	53.0	53.0
	Total	10.0	0.0	0.0	0.0	0.0	18.3	18.5



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				Average L	ength of Stay I	by Facility						
Facility Type	Metrics				Average LOS		23 Dec-23 Total 0.0 0.0 6.0 0.0 16.5 2.7 13.0 22.6 0.0 0.0 11.5 10.3 6.5 18.1					
	Facility Name	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Total				
Skilled Nursing	HARMON HOSPITAL	0.0	6.0	0.0	0.0	0.0	0.0	6.0				
	SAGE CREEK POST ACUTE	33.0	16.5	0.0	0.0	0.0	0.0	16.5				
	SANDSTONE SPRING VALLEY LLC	0.0	2.5	0.0	85.0	2.7	13.0	22.6				
	TRELLIS CENTENNIAL	0.0	0.0	0.0	0.0	0.0	0.0	11.5				
	Total	31.5	8.8	17.0	85.0	10.3	6.5	18.1				
Out of Area	Out of Area	9.0	5.1	4.2	3.1	3.9	4.4	4.8				
	Total	9.0	5.1	4.2	3.1	3.9	4.4	4.8				

					Beddays b	y Facility			
Facility Type	Metrics				Bedo	days			
	Facility Name	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Total	Average
Hospital	CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	10	23	20	12	16	17	98	16
	DIGNITY ST ROSE - FLAMINGO HOSPITAL	0	0	0	2	0	0	2	2
	HENDERSON HOSPITAL	19	41	2	13	19	37	131	22
	MOUNTAIN VIEW HOSPITAL	9	29	22	27	29	21	137	23
	NORTH VISTA HOSPITAL	1	4	0	0	3	0	8	3
	RENOWN REGIONAL MEDICAL CENTER	172	192	126	247	319	236	1,292	215
	SOUTHERN HILLS HOSPITAL	7	24	16	35	12	40	134	22
	SPRING VALLEY HOSPITAL	4	8	2	8	32	17	71	12
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN CAMPUS	2	8	0	0	17	2	29	7
	ST ROSE DOMINICAN HOSPITAL SIENA CAMPUS	45	40	14	37	16	15	167	28
	SUMMERLIN HOSPITAL MEDICAL CTR	48	41	39	22	39	11	200	33
	SUNRISE HOSPITAL	24	31	33	7	28	9	132	22
	UNIVERSITY MEDICAL CENTER SO NV	14	10	11	11	21	39	106	18
	VALLEY HOSPITAL MEDICAL CTR	3	3	11	9	21	21	68	11
	Total	358	454	296	430	572	465	2,575	0
Hospital Rehabilitation	ENCOMPASS HEALTH HOSPITAL OF DESERT CANYON	0	0	0	0	9	0	9	9
	ENCOMPASS HEALTH HOSPITAL OF HENDERSON	10	0	0	0	0	2	12	6
	PAM SPECIALTY HOSPITAL OF LAS VEGAS	0	0	0	0	0	53	53	53
	Total	10	0	0	0	9	55	74	0
Skilled Nursing	HARMON HOSPITAL	0	6	0	0	0	0	6	6
	SAGE CREEK POST ACUTE	33	33	0	0	0	0	66	33
	SANDSTONE SPRING VALLEY LLC	30	5	17	85	8	13	158	26



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					Beddays I	by Facility			
Facility Type	Metrics	Beddays							
	Facility Name	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Total	Average
Skilled Nursing	TRELLIS CENTENNIAL	0	0	0	0	23	0	23	23
	Total	63	44	17	85	31	13	253	0
Out of Area	Out of Area	381	290	282	157	345	261	1,716	286
	Total	381	290	282	157	345	261	1,716	0

					Admits b	y Facility			
Facility Type	Metrics				Adn	nits			
	Facility Name	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Total	Average
Hospital	CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	3	5	4	4	6	5	27	5
	DIGNITY ST ROSE - FLAMINGO HOSPITAL	0	0	0	1	0	0	1	1
	HENDERSON HOSPITAL	4	10	1	5	3	7	30	5
	MOUNTAIN VIEW HOSPITAL	3	7	7	6	4	4	31	5
	NORTH VISTA HOSPITAL	1	2	0	0	3	0	6	2
	RENOWN REGIONAL MEDICAL CENTER	41	52	27	40	47	35	242	40
	SOUTHERN HILLS HOSPITAL	3	4	2	6	4	6	25	4
	SPRING VALLEY HOSPITAL	3	3	1	2	4	4	17	3
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN CAMPUS	1	1	0	0	4	1	7	1
	ST ROSE DOMINICAN HOSPITAL SIENA CAMPUS	10	9	5	10	6	4	44	7
	SUMMERLIN HOSPITAL MEDICAL CTR	8	4	5	7	4	5	33	6
	SUNRISE HOSPITAL	3	4	6	1	4	4	22	4
	UNIVERSITY MEDICAL CENTER SO NV	2	5	4	2	7	7	27	5
	VALLEY HOSPITAL MEDICAL CTR	1	2	3	1	1	2	10	2
	Total	83	108	65	85	97	84	522	0
Hospital Rehabilitation	ENCOMPASS HEALTH HOSPITAL OF DESERT CANYON	0	0	0	0	1	0	1	1
	ENCOMPASS HEALTH HOSPITAL OF HENDERSON	1	0	0	0	0	1	2	1
	PAM SPECIALTY HOSPITAL OF LAS VEGAS	0	0	0	0	0	2	2	2
	Total	1	0	0	0	1	3	5	0
Skilled Nursing	HARMON HOSPITAL	0	1	0	0	0	0	1	1
	SAGE CREEK POST ACUTE	2	2	0	0	0	0	4	1
	SANDSTONE SPRING VALLEY LLC	1	1	1	3	1	1	8	1
	TRELLIS CENTENNIAL	0	0	0	0	1	0	1	0
	Total	3	4	1	3	2	1	14	0
Out of Area	Out of Area	44	53	70	50	59	62	338	56
	Total	44	53	70	50	59	62	338	0



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					Readmits	by Facility			
Facility Type	Metrics				Read	Imits			
	Facility Name	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Total	Average
Hospital	CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	0	0	0	0	0	0	0	0
	DIGNITY ST ROSE - FLAMINGO HOSPITAL	0	0	0	0	0	0	0	0
	HENDERSON HOSPITAL	1	0	0	0	0	1	2	0
	MOUNTAIN VIEW HOSPITAL	0	2	3	1	0	0	6	1
	NORTH VISTA HOSPITAL	0	0	0	0	0	0	0	0
	RENOWN REGIONAL MEDICAL CENTER	6	3	4	3	5	2	23	4
	SOUTHERN HILLS HOSPITAL	0	0	0	0	0	2	2	0
	SPRING VALLEY HOSPITAL	0	0	0	0	1	0	1	0
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN CAMPUS	0	0	0	0	0	0	0	0
	ST ROSE DOMINICAN HOSPITAL SIENA CAMPUS	2	2	0	0	0	0	4	1
	SUMMERLIN HOSPITAL MEDICAL CTR	1	0	1	0	0	0	2	0
	SUNRISE HOSPITAL	1	0	0	0	1	1	3	1
	UNIVERSITY MEDICAL CENTER SO NV	0	0	0	1	1	1	3	1
	VALLEY HOSPITAL MEDICAL CTR	1	0	0	0	0	0	1	0
	Total	12	7	8	5	8	7	47	0
Out of Area	Out of Area	1	3	6	3	9	5	27	5
	Total	1	3	6	3	9	5	27	0

					Readmits	by Facility			
Facility Type	Metrics				Readm	it Rate			
	Facility Name	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Total	Average
Hospital	CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
	DIGNITY ST ROSE - FLAMINGO HOSPITAL	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
	HENDERSON HOSPITAL	25.0%	0.0%	0.0%	0.0%	0.0%	14.3%	6.7%	6.7%
	MOUNTAIN VIEW HOSPITAL	0.0%	28.6%	42.9%	16.7%	0.0%	0.0%	19.4%	19.4%
	NORTH VISTA HOSPITAL	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
	RENOWN REGIONAL MEDICAL CENTER	14.6%	5.8%	14.8%	7.5%	10.6%	5.7%	9.5%	9.5%
	SOUTHERN HILLS HOSPITAL	0.0%	0.0%	0.0%	0.0%	0.0%	33.3%	8.0%	8.0%
	SPRING VALLEY HOSPITAL	0.0%	0.0%	0.0%	0.0%	25.0%	0.0%	5.9%	5.9%
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN CAMPUS	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
	ST ROSE DOMINICAN HOSPITAL SIENA CAMPUS	20.0%	22.2%	0.0%	0.0%	0.0%	0.0%	9.1%	9.1%
	SUMMERLIN HOSPITAL MEDICAL CTR	12.5%	0.0%	20.0%	0.0%	0.0%	0.0%	6.1%	6.1%
	SUNRISE HOSPITAL	33.3%	0.0%	0.0%	0.0%	25.0%	25.0%	13.6%	13.6%
	UNIVERSITY MEDICAL CENTER SO NV	0.0%	0.0%	0.0%	50.0%	14.3%	14.3%	11.1%	11.1%



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					Readmits	by Facility			
Facility Type	Metrics	Metrics Readmit Rate							
	Facility Name	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Total	Average
Hospital	VALLEY HOSPITAL MEDICAL CTR	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	10.0%	10.0%
	Total	14.5%	6.5%	12.3%	5.9%	8.2%	8.3%	9.0%	0.0%
Out of Area	Out of Area	2.3%	5.7%	8.6%	6.0%	15.3%	8.1%	8.0%	8.0%
	Total	2.3%	5.7%	8.6%	6.0%	15.3%	8.1%	8.0%	0.0%



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Utilization Summary

	Outpatient Case Management									
Month	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	YTD	Average		
New Cases	166	199	160	268	390	263	1,446	241		
Accepted	115	131	113	176	242	188	965	161		
Acceptance Rate	69.3%	65.8%	70.6%	65.7%	62.1%	71.5%	66.7%	66.7%		
Average Duration (closed only)	14.0	13.8	12.4	13.2	11.3	7.4	11.6	11.6		

				Inpatient Case	Management			
Month	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	YTD	Average
Open End of Month	25	25	23	37	28	26	164	27
Cases opened in the month	131	165	136	138	159	150	879	147
Cases closed in the month	135	166	136	129	161	151	878	146
Denied Days	49	5	3	3	4	5	69	12
Average LOS	6.0	4.7	4.3	5.2	5.3	5.3	5.1	5.1
NICU Open at End of Month	1	2	0	3	3	1	10	2
NICU Cases opened in the month	1	5	2	6	4	1	19	3
NICU Cases closed in the month	1	5	4	3	4	1	18	3
NICU Average Legth of Stay	25.0	14.2	0.8	12.0	36.3	28.0	17.1	17.1

	Authorizations									
Month	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	YTD	Average		
Total services reviewed	2,779	3,159	3,003	3,631	3,503	3,151	19,226	3,204		
Services Approved	2,660	3,006	2,849	3,473	3,368	3,076	18,432	3,072		
Approval Rate	95.7%	95.2%	94.9%	95.6%	96.1%	97.6%	95.9%	95.9%		
Services Denied	119	153	154	158	135	75	794	132		
Denied Charges	\$41,588	\$82,333	\$42,686	\$82,231	\$48,238	\$392,955	\$690,030	\$115,005		
Denial Rate	4%	5%	5%	4%	4%	2%	4%	4%		

	Denial Reason									
Month	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	YTD	Average		
Denial Reason	Denied	Denied	Denied	Denied	Denied	Denied	Denied	Denied		



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Utilization Summary

	Turn Around Time								
Month	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	YTD	Average	
2 or fewer days	576	661	613	841	863	821	4,375	729	
2 or fewer Pct	61.0%	60.6%	60.2%	65.6%	64.3%	67.0%	63.4%	63.4%	
5 or fewer days	638	679	670	897	902	859	4,645	774	
5 or fewer Pct	67.6%	62.2%	65.8%	70.0%	67.2%	70.1%	67.3%	67.3%	
15 or fewer Days	904	1,044	991	1,269	1,320	1,208	6,736	1,123	
15 or fewer Pct	95.8%	95.7%	97.3%	99.0%	98.3%	98.5%	97.6%	97.6%	
Over 15 days	40	47	28	13	23	18	169	28	
Over 15 days Pct	4.2%	4.3%	2.7%	1.0%	1.7%	1.5%	2.4%	2.4%	

Turn around time is the number of days between the case open date and case close date.

	Stat									
Month	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	YTD	Average		
Stat Request	779	746	768	929	870	875	4,967	828		

	Appeals									
Month	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	YTD	Average		
Appeals 1st Level	3	1	2	1	4	3	14.00	2.33		
Appeals 2nd Level	0	0	0	0	0	0	0.00	0.00		
Appeals 3rd Level	0	0	0	0	0	0	0.00	0.00		
Appeals Overturned	0	0	0	1	0	1	2.00	0.33		
Appeals Upheld	2	1	3	1	4	2	13.00	2.17		



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Utilization Summary

	Retro Reviews								
Month	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	YTD	Average	
Retros	0	2	11	25	20	1	59	10	

	Telephone Advise Nurse							
Metrics								
Outcome description	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	YTD	Average
Call 911	0	1	1	3	0	1	6	2
ER	15	10	9	5	4	6	49	8
Information or Advice Only	1	3	4	5	3	4	20	3
Other	17	9	18	15	17	18	94	16
PCP	9	9	5	7	11	12	53	9
Self-Care/Home Care	2	5	4	3	4	6	24	4
Urgent Care	15	18	14	16	9	11	83	14



2023 Performance Review



Bedday Summary

Acute only

NOTE: Per K formula: Actual number / membership * 12,000

Month	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	YTD
Membership	48,645	48,816	49,008	49,039	49,228	49,249	48,997
Beddays per K	143.1	148.2	135.2	142.7	199.6	189.6	159.8
Admits per K	30.1	38.1	32.6	32.8	38.0	36.1	34.6
Average LOS	4.4	3.9	4.2	4.6	5.2	5.3	4.6
Readmits per K	3.2	2.5	3.4	2.0	4.1	2.9	3.0
Readmit Rate	10.7%	6.5%	10.5%	6.0%	10.9%	8.1%	8.7%

SHO							
Month	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	YTD
Beddays per K	173.3	197.8	201.8	197.3	220.1	188.5	196.4
Admits per K	34.6	40.7	38.5	38.1	39.8	38.9	38.4
Average LOS	4.9	5.1	5.2	5.0	5.3	4.8	5.1
Readmits per K	2.8	2.7	3.5	2.6	4.5	2.7	3.1
Readmit Rate	8.1%	6.6%	9.1%	6.9%	11.4%	6.9%	8.2%

SHL PPO							
Month	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	YTD
Beddays per K	144.2	163.0	118.9	144.3	138.1	154.8	143.9
Admits per K	38.0	44.2	36.2	44.9	40.9	40.2	40.7
Average LOS	4.6	5.9	4.1	3.5	4.9	4.2	4.5
Reamits per K	3.3	4.4	2.0	3.7	2.8	3.0	3.2
Readmit Rate	8.7%	9.9%	5.4%	8.2%	6.9%	7.6%	7.9%

This report includes: Place of service 21 Acute only with a status of "to be discharged" or discharged.